

ECONOMIC AND COMMUNITY SERVICES PERFORMANCE MONITORING**Report By: HEAD OF ECONOMIC AND COMMUNITY SERVICES****Wards Affected**

Countywide

Purpose

1. To report on the performance indicators position and other performance management information for the Economic and Community Services Division within the Adult and Community Services Directorate.

Financial Implications

2. No direct implications.

Background

3. The Performance Improvement Framework of the Council requires reporting to Scrutiny Committee at 4, 6, 8, 10 and 12 months. This report covers the performance indicator out-turns as at **30th September 2007**, target figures for 2007-08, along with information about forecast, direction of travel and status, which are defined as:
 - ◇ Forecast – the anticipated out-turn at year end based on current information and intelligence;
 - ◇ Direction of Travel (**DoT**) – indicates whether the current position demonstrates improvement against the previous year's out-turn. If there is no movement on the PI this is seen as a negative DoT;
 - ◇ Status – indicates (using traffic lighting) whether the current position demonstrates progress in line with the agreed target – G = Green, A = Amber, R= Red.
3. These indicators as listed here are either Best Value Performance Indicators (BVPIs which are nationally set indicators) or Local Public Service Agreement 2 indicators (LPSA2) agreed as specifically important to the County. These are not all the indicators for the division, but a broad range which reflects the services undertaken. The indicators, where data is available, are benchmarked against national standards. These should be considered along side spend to give a full picture of how the authority is performing next to the resources available.

The table in Appendix One includes details of the Economic and Community Services Performance Indicators.

Overall, the performance position as at the end of November, 2007 for Economic and Community Services is looking healthy. There are twenty nine performance indicators that are on target or better and have a green status, eleven which are rated as amber and five highlighted as red. Twenty nine Performance Indicators are performing better than the 2006-07 position.

THAT (a) the report on performance be noted;

and

(b) areas of concern and exception continue to be monitored.

BACKGROUND PAPERS

- None Identified